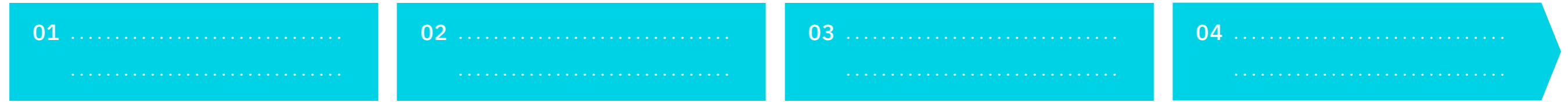


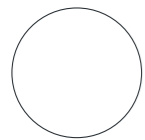
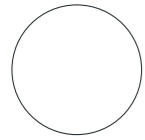
TIME



CUSTOMER JOURNEY



LINE OF INTERACTION



LINE OF VISIBILITY

